





# Al-Enhanced Medical Training Closed-Loop Communication Annotation Tool

Yaxuan Li (University of Michigan) Christina Hailu (Addis Ababa Institute of Technology)

**Kunpeng Huang (University of Michigan)** Alanson Sample (University of Michigan) Vitaliy Popov (University of Michigan)

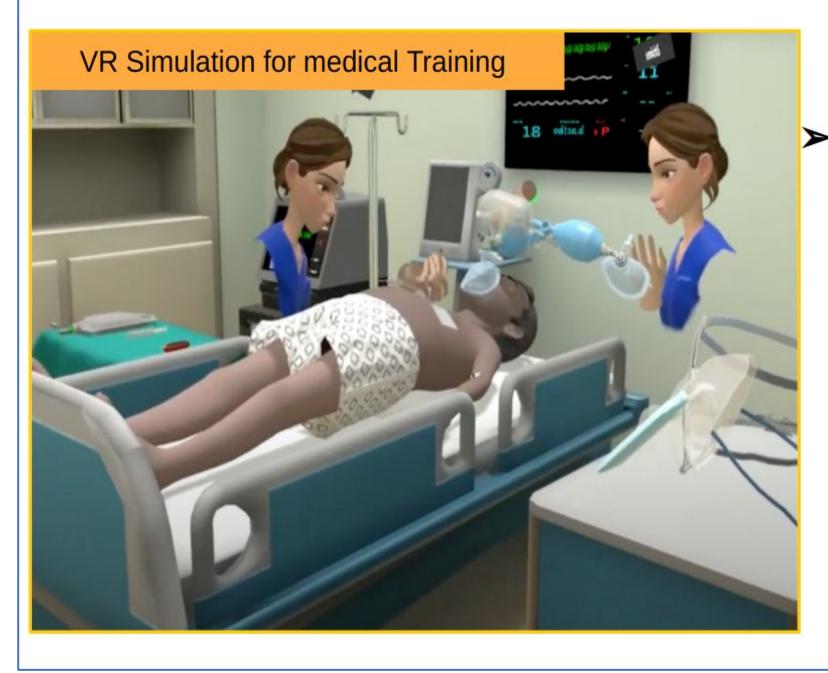


### Closed-Loop Communication (CLC)

- ➤ Communication failure is a threat to patient safety.
- > CLC is a vital medical practice.
- > It facilitates effective information exchange.



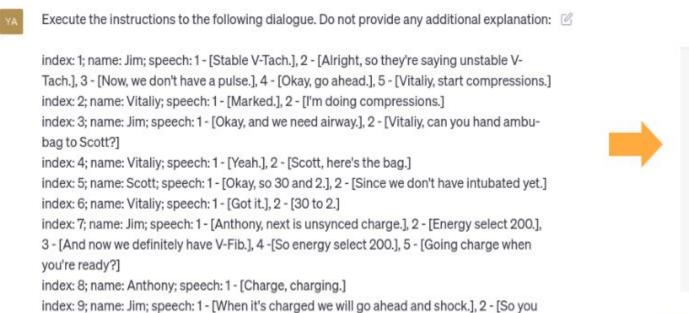
### Design



#### Proposed pipeline:

- A. Use VR to capture simulation videos
- B. Extract relevant features
- C. Use NLP models to classify the conversations

### Output



> Collaborating with the Michigan Medicine

Acceptance of Al generated results

#### **Grouping Categories:**

Call Out: Initial message directed to the team members

**ChatGPT Prediction** 

Q: [1 - 5]; A: [2 - 2]; R: True

Q: [3 - 2]; A: [4 - 2]; R: True

Q: [7 - 2]; A: None; R: N/A

Q: [7 - 5]; A: [8 - 1]; R: False

Q: [9 - 1]; A: [11 - 1]; R: False

Q: [14 - 2]; A: [15 - 1]; R: True

- Check Back: Acknowledgment and verification of that message
- Inadequate Response: Doesn't adequately address the initial message
- 4. None: When none of the above apply

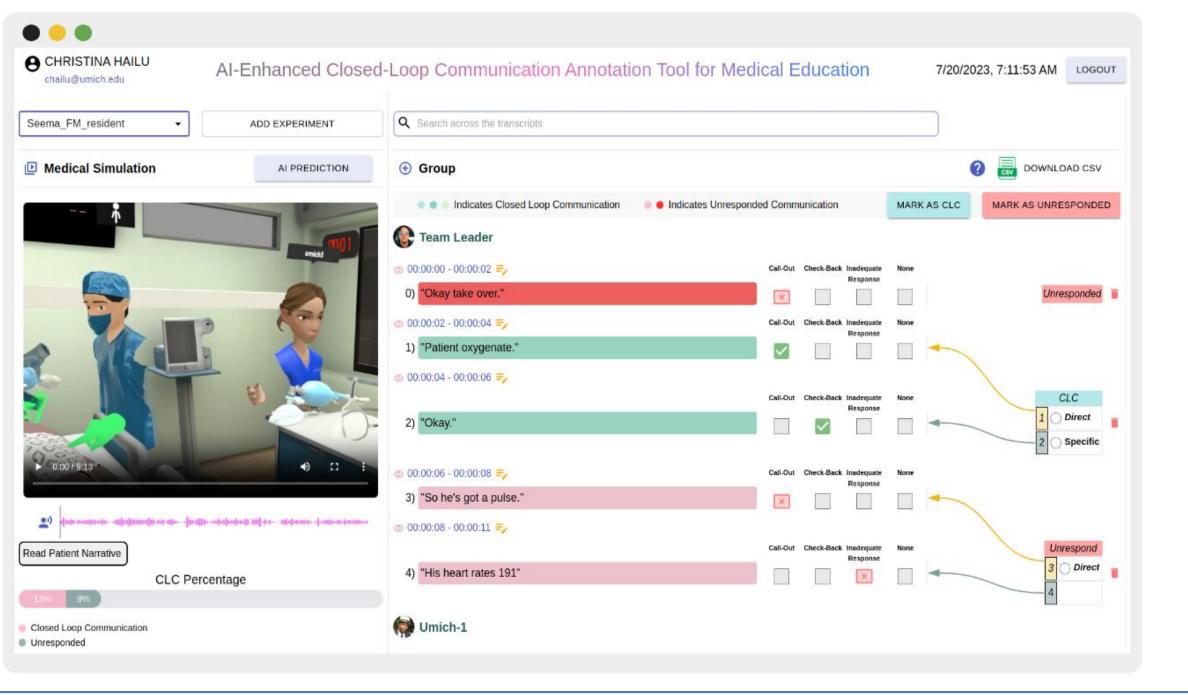
#### Problem



- Healthcare professionals face the following problems:
  - 1. Hard to Quantify CLC Instances
- 2. Information Overload and **Time Pressure**
- 3. Human Errors and Lack of Attention
- 4. Language Barriers

- Human assessment of CLC skills can be
  - 1. Challenging
  - 2. Subjective
  - 3. Expensive
  - 4. Time-consuming
- ➤ Those result in miscommunications and are the motivation to build a tool that simplifies the task.

#### Labeling Interface



### Summary

guys will have to clear in a second.]

Evaluation

- > In summary, our project presents a novel application of AI and prompt engineering to enhance Closed-Loop Communication. Having this tool is beneficiary to:
  - Improve patient safety

professionals to evaluate:

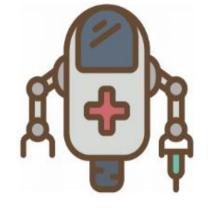
Effectiveness of the tool

- Cost and time savings
- Real-time Feedback
- Error-free enhanced communication training
- By leveraging the capabilities of NLP and GPT, we aim to make communication more efficient and error-free across various domains.

### Future Work

- > Performance metrics
- > Integrate real time medical visualizations
- Suggestion of improvements for medical trainees

#### Solution



of medical students.

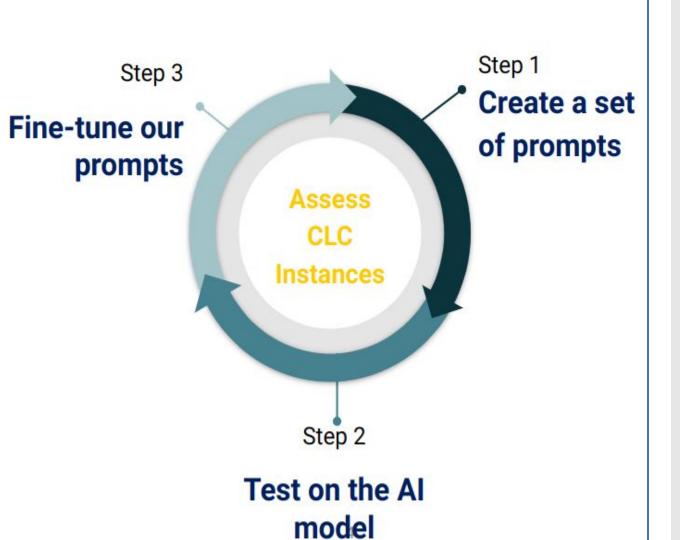
Here is where AI comes in!

#### Goal

- Develop a training tool that helps doctors and medical students easily evaluate and improve their CLC skills.
- Integrate the tool with AI-Technology and Prompt Engineering to assist medical professionals in training these skills.

### Prompt Engineering

- In recent years, GPT has gained tremendous popularity across various industries and research domains.
- By applying AI, we can analyze communication patterns, spot discrepancies, and ensure that the intended messages are accurately understood



## **Al-Driven Innovation Training Tool Enhancing Closed-Loop Communication**

Promising Seamless, Efficient, and Error-free Conversations in Medical Field.

This project was a part of the larger Multimodal Team Emergency Assessment Measures (mTEAM) study funded by the National Science Foundation (NSF; Award #: 2202451).



